

La Loma Federal Credit Union Express Line and Online Banking Instructions

Express Line

To use the **Express Line** audio system, you must use your member number, access code, (received when you sign up for the Express Line), and the account or loan you wish to access.

Express Line phone number (909) 796-2558 or (888) 2LALOMA. When the system prompts, enter your member number followed by the # sign, wait for the prompt and enter your access code followed by the # sign.

Next the system will prompt you to enter a service code you desire followed by the # sign or press 0 (zero) followed by the # sign for a guided menu. (To listen to a list of service codes, enter 81 followed by the # sign.) Please refer to your member statement for the correct account or loan numbers you wish to access.

Online Banking

To access **Online Banking** for the first time go to La Loma Federal Credit Union website at www.lfcbu.org and choose "Online Banking". For Customer number, enter your "*Member Number*" and for password, enter your current Express Line "access code". You will be prompt to change your password the first time you log on. **This will change your password for Online Banking only.**